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**PowerSeries Solar Pedestal Mount
Sunpoint2GPS Tracker
WARRANTY REGISTRTION**
TRUE-NORTH Power NG Inc
53 Northumberland St
Ayr, ONTARIO
Canada N0B 1E0

WIND ARROW Turbines
"There's a New Generation Revolution"

POWERSERIES – SUNPOINT2GPS WARRANTY AND LIMITS OF LIABILITY



10 YEAR STANDARD WARRANTY (2 years on 12v DC motor and actuator)
RETURN THIS WARRANTY CARD WITHIN 30 DAYS OF RECEIVING EQUIPMENT (12v Battery NOT included)

Within Canada and continental US (excluding Alaska and Hawaii), True North Power NG Inc. will repair or replace the PowerSeries mounts or Sunpoint2GPS, or any of it's components that fail to function or show a manufacturing defect for a period of Ten-years from the original date of purchase, including parts and labor provided by True North Power NG. This warranty DOES NOT cover any on-site labour to remove, repair or replace parts or damage to the PV panels, wiring, other 3rd party components, or any form of incidental or consequential damages caused by or influenced by the installation, operation or maintenance of any True North Power NG supplied equipment.

All set-up procedures must be performed in accordance with the Canadian PowerSeries Installation, Operations and Maintenance Manual, including maintenance updates, as amended on-line from time to time. This warranty does not cover misuse or damage or incorrect or improper installation* caused by the owner, installer, operator, shipper or anyone involved in the process of packing, shipping, unpacking, assembling, installing, operating or maintaining the system. If you experience a problem with this equipment at any time during the STANDARD WARRANTY period, contact your nearest Authorized True North Dealer or the True North Power NG Service Centre directly, at info@truenorthpower.com to determine the nature of the problem. True North Power NG Service Centre will issue a Return Authorization (RA) number to return the components or send you the necessary replacement parts. This warranty is VOID if a complete warranty card is not returned to True North Power NG within 30 days from the date of receipt of equipment, together with a readable copy of the original purchase receipt. The customer must identify the installer of this PV array mount or this warranty card will be annotated as "Customer Installed" and the customer thereby accepts responsibility for any and all handling damage or errors in installation. Handling damage or failures caused by improper installation*, reconfiguration or maintenance of the PV Array Panels are NOT covered by this warranty and (see maintenance responsibilities below -part of the warranty)

The customer agrees to return the unit to the Canadian Service Centre and pay the shipping cost and insurance to return the unit to the service centre if required for analysis. True North Power NG will pay return shipping and insurance back to the customer if the failure is determined to be covered under this warranty policy.

PowerSeries: [] PS400 [] PS800 [] PS1200 [] Sunpoint2GPS
[] PS1600 [] PS1800 [] PS2000 [] PS2400 [] Big A
[] PS3000 [] PS3200 [] SP3600 [] SP5000
[] Portrait [] Landscape [] Swivel Option [] High Wind

Serial Numbers Mounts: _____

Drives: _____ Ctrls: _____

Owner Last Name: _____ First Name: _____ Company: _____

Street: _____ City: _____

Province: _____ Zip Code: _____ Country: _____

Purchased from: _____ Purchase date: _____

Name of Installer: _____ Date Installed: _____

Planned install date: _____ Address or LAT/LONG: _____

I am in a: Low-Wind area Moderate-Wind area High-Wind area Commercial Installation: Yes No
I hereby agree to the warranty terms and liability limits described herein and I have read and understood the assembly notes as well as the CAUTIONS and WARNINGS in the manuals.

Name: _____ Signed _____ Date: _____

*** Improper Installation:** As a minimum, a PowerSeries and/or Sunpoint2GPS must be installed in accordance with the recommended specification for post material, size and wall thickness as well as anchoring methods. This warranty does not cover failure, loss or damage caused by the failure of the mounting post which is NOT part of the PowerSeries or Sunpoint2GPS System described in the Installer's Manual. If in doubt about whether the post is appropriate, please contact True North Power NG and have a system mounting exception approved or this warranty is VOID.

RETURN THIS COMPLETE FORM TO THE ADDRESS BELOW

MONITORING & MAINTENANCE – CUSTOMER RESPONSIBILITY

Solar arrays, trackers and small wind turbines are mechanical devices that operate in all climate and weather conditions. As such they are prone to wear and tear and damage caused by the elements.

Small changes in the condition of the system can lead to catastrophic system failures and severe damage if left unattended for extended periods without observation or correction of the loose part or wear.

Owners should pay attention to weather conditions and observe the equipment on a regular basis. If components become loose they can wear to the point of failure over a few days or weeks or sometimes within hours if there has been a major storm or ice, snow, wind or lightning.

Always inspect the condition of the tower, slew drive or panel attachments or the turbine as it flies. Listen for unusual noises, particularly with turbines. Regular annual inspections are mandatory and more frequent close inspections are recommended especially before or after a major storm. Check torques and condition of bolts and attachments and grease slew drives at least annually.

No bolt can be considered torqued properly once and then never inspected again. It is the owner's responsibility to ensure the equipment remains serviceable. If you as an owner do not or cannot perform this activity regularly, then please hire a professional whom you trust, that can do it for you. Regularly means at least be aware of it every day if you live on the property. Pay attention to the status of the equipment and look at it closely once in a while. Regular visits can be less frequent for maintenance contracts, every month for the first 2-3 months after installation and thereafter 6-12 months intervals or after major storms.

Panels may need to be cleaned of dust and dirt in the summer and cleared of snow or ice in winter. This is a good time to inspect the condition of fasteners and equipment. Pull on a few things and if they move or rattle tighten them immediately to the proper torque. (see the maintenance notes and torque specs in the manual).

Lack of appropriate anchoring, electrical grounding or improper assembly can possibly destroy the entire PV array including the mounted PV panels in a single high wind event. You may also find additional installation and maintenance tips in the current Technical Bulletins on the website.

Long and incident free operation is your responsibility after installation. Customers are also strongly encouraged to purchase a third party maintenance contract AND hazard insurance for the system that covers annual maintenance and repairs as well as fire, theft and wind damage or other losses not covered by this warranty..